Allied Bank Branch POS (Point of Sale) Machines
Frequently Asked Questions (FAQs)

Q: What is use of ABL POS Machine?

ABL Branch POS terminal serves as a digital channel to facilitate ABL accountholders who want to perform cash withdrawal transactions of enhanced limits or want to pay their bills using their ABL ATM Card while visiting ABL Branches.

Q. What type of transactions can be performed via ABL POS machine?

Customers can perform following set of transactions by selecting from below options.

- Cash Management- (For Cash Withdrawal)
- Bill Payment (Utility, Telco and more)
- Account Management (For Balance Inquiry & Mini Statement)

Q: Is there any limit for performing transactions via ABL POS machine?

Yes, for Cash withdrawals, limit is Min PKR 50,000 and Max PKR 100,000 per day. However, there is no minimum transaction amount limit for Allied EZCash Prepaid Cardholders

Q: ABL Branch POS facility is available at all Branches?

No, this facility is available at selected ABL branches.

For available list of ABL branches, kindly visit ABL website at https://www.abl.com

Q: Is there any restriction of parent branch for POS transactions?

No, customer possessing ABL Debit/Prepaid card can visit any of the selected ABL branches to perform branch POS transactions.

Q: What are the pre-requisites to perform transactions via ABL POS machine?

Customer must be an ABL Account holder and possess an active ABL Debit/Prepaid card.

Q: Is ABL POS machine transaction secure?

Transactions are secured. Customer is required to swipe or dip the card enter ATM PIN to proceed with transactions.

Q: How much time will it take to process the transaction via ABL POS machine?

Transactions processed via ABL POS machine are processed real time.

Q: How customer will be notified of successful completion of the transaction?

Upon successful processing of the transaction, POS slip will be generated.

For Cash withdrawal transaction, two slips will be generated. Please sign branch copy of POS slip and hand it over to teller for receiving cash.

Q: What are the charges for performing transactions via ABL POS machine?

Charges will be applicable as per SOC. For SOC, please visit the below link:

https://www.abl.com/services/downloads/schedule-of-charges/

Q: Can ABL Branch POS be reversed?

Where customer has initiated Cash withdrawal transaction from ABL POS machine and wants reversal due to any reason, ABL branch teller can reverse the transaction upon customer intimation if transaction is in unauthorized state. However, transaction once authorized/marked paid cannot be reversed.

Q: What to do in case of transaction failure?

For any service issue related to Branch POS transaction, please contact branch staff or call Allied Phone Banking on 111-225-225.

For more details, please refer guidelines on usage of ABL Branch POS Machine available at https://www.abl.com/